

BrannenBank

- Financial Solutions Since 1926 -

Frequently Asked Questions – Transaction History

Q: How do I access my transaction history?

A: From the Digital Banking home page under my accounts select the blue account title hyperlink designated by the red arrow below to see your transaction history.

Select the blue Quick peek hyperlink designated by the yellow arrow below to see your last 5 days of transaction history for a maximum of 10 transactions.

The screenshot displays the 'My Accounts' section of a digital banking interface. At the top, there is a blue header with the text 'My Accounts' and two icons: a double equals sign for 'Transfer' and a gear for 'Settings'. Below the header, four account types are listed, each with a 'Quick peek' link. A red arrow points to the 'Checking Account' title, and a yellow arrow points to the 'Quick peek' link for the Checking Account.

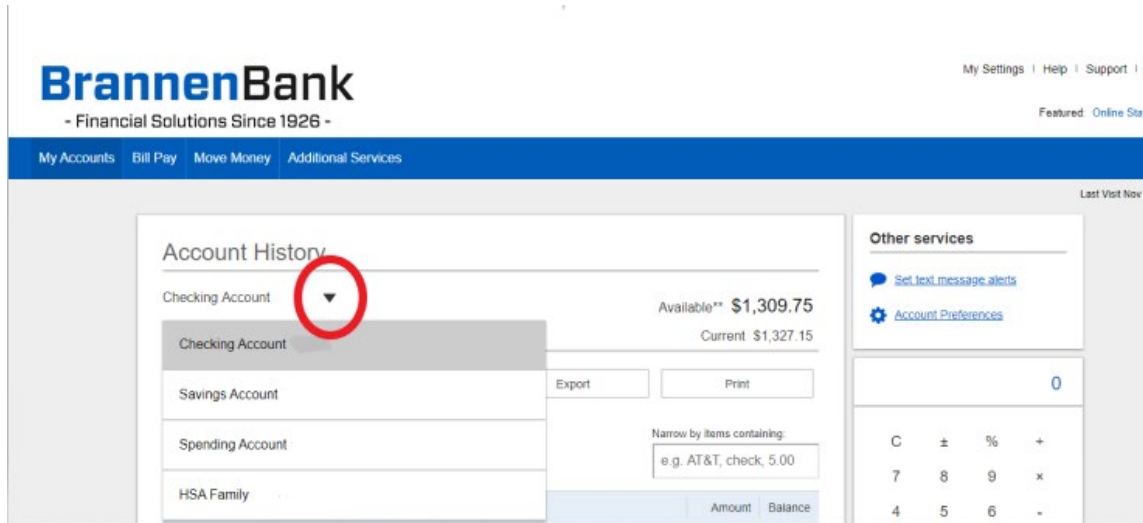
Account Type	Quick peek
Checking Account	Quick peek
Available	**\$1,309.75
Current	\$1,327.15
Savings Account	Quick peek
Available	**\$3,000.00
Current	\$3,000.00
Spending Account	Quick peek
Available	**\$16.00
Current	\$61.50
HSA Family	Quick peek
Available	**\$1,103.85
Current	\$1,103.85

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Q: What if I have multiple accounts that I need transaction history for?

A: If you have multiple accounts linked to your Digital Banking profile once in the transaction history of one account you may toggle between your different accounts' transaction history by clicking on the black drop down arrow at the top of the history as indicated below.



Q: Will all my transaction history be available?

A: Transaction history will be available from September 2020 onward.

Q: How many days/months of transaction history will be available to me?

A: You will be able to access transaction history from September 2020 onward. You will have four options to choose from to view specific transaction history needed:

10 days

30 days

Monthly increments

Custom dates

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[My Settings](#) | [Help](#) | [Support](#) | [Logout](#)

Featured: [Online Statements](#)

My Accounts | [Bill Pay](#) | [Move Money](#) | [Additional Services](#) Last Visit Nov 4, 2020

Account History

Checking Account Available** \$1,295.36
Account Details Current \$1,309.75

[Transfer](#) | [Online Statements](#) | [Export](#) | [Print](#)

Oct 26, 2020 - Nov 4, 2020 10 days Narrow by items containing:
e.g. AT&T, check, 5.00

Date	Amount	Balance
Pen		-\$10.10
Pen		-\$4.29
11/0	AR	-\$10.00
11/0	741	-\$7.40
11/0		-\$1,624.25
11/0		-\$620.49

Other services

- [Set text message alerts](#)
- [Account Preferences](#)

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C	±	%	+
7	8	9	×
4	5	6	-
1	2	3	+
0	.		=

Q: Can I view check images and/or deposit images in my transaction history?

A: Yes, click on the blue check or deposit image under the transaction history to view the check or deposit image.

10/28/2020 Deposit: Regular Deposit



\$37.34