

BrannenBank

- Financial Solutions Since 1926 -

Frequently Asked Questions – My Settings

Q: How do update my contact information, Username, Password, or Security Options?

A: From the Home page in the upper right hand corner select My Settings. Select the blue Edit hyperlink for the information you wish to update.

Your contact information which includes address and phone number, primary email address, username, password, and multi factor authentication methods can all be edited from the My Settings feature.

The screenshot displays the BrannenBank website interface. At the top, the BrannenBank logo and tagline are visible. A navigation bar contains links for 'My Accounts', 'Bill Pay', 'Move Money', and 'Additional Services'. In the top right corner, the 'My Settings' link is highlighted with a red box, alongside 'Help', 'Support', and 'Logout' links. Below the navigation bar, the 'My Settings' page is shown, divided into two main sections: 'Personal information' and 'Login & Security'. The 'Personal information' section includes fields for a name (partially obscured by 'R'), an ID, contact information (address and phone number), and primary email. The 'Login & Security' section includes fields for Username, Password, and Security options (phone number and email address).

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My Accounts | Bill Pay | Move Money | Additional Services

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Personal information

R
ID: [Redacted]

Contact information | [Edit](#)
[Redacted]
(352) [Redacted]

Primary email | [Edit](#) [Redacted] @gmail.com

Login & Security

Username | [Edit](#) [Redacted]

Password | [Edit](#) [Redacted]

Security options | [Edit](#) (352) [Redacted] Text enabled
[Redacted] @gmail.com