

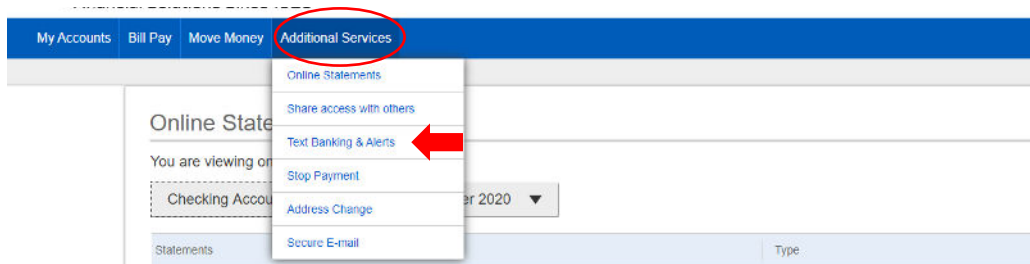
Brannen Bank

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Frequently Asked Questions – Alerts

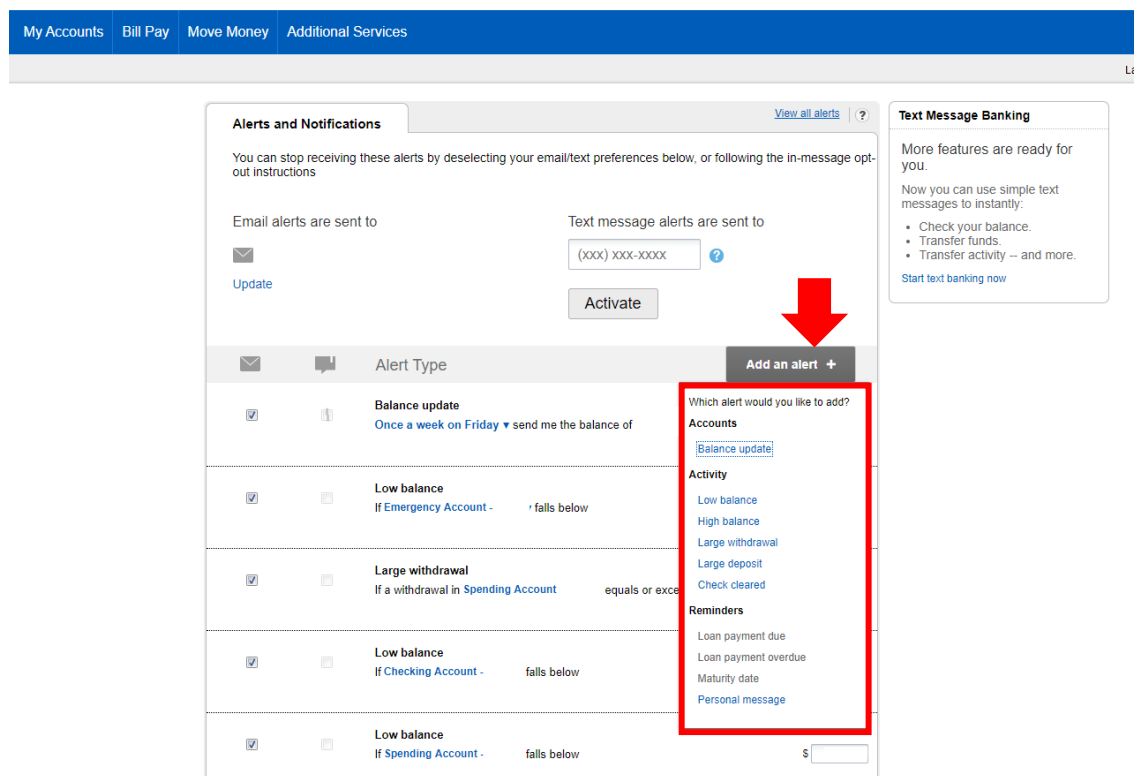
Q: How do I set up Alerts or Notifications in Digital Banking?

A: From the blue navigation bar select Additional Services and click Text Banking & Alerts.



Q: What alert types are available for me to set up?

A: You are able to select from Account or Activity alerts, and/or reminders by selecting the gray add an alert button and choosing the blue alert or reminder hyperlink you would like to select.



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Q: Where will my alerts and reminders be sent to?

A: You are able to have your alerts or reminders sent to your email address or your mobile phone number by activating text banking.

Alerts and reminders sent to your email address will come from noreply@brannenbanks.com.


To activate text message alerts enter your mobile phone number and select activate. You will be asked to complete the Mobile Verification Agreement by entering the activation code you received on your mobile number and clicking accept. Once accepted you will receive a message stating that you will now see all your current alerts by text message.

Alerts and Notifications

[View all alerts](#) ?

You can stop receiving these alerts by deselecting your email/text preferences below, or following the in-message opt-out instructions

Email alerts are sent to



[Update](#)

Text message alerts are sent to

?

[Activate](#)

Text Message Banking

More features are ready for you.

Now you can use simple text messages to instantly:

- Check your balance.
- Transfer funds.
- Transfer activity -- and more.

[Start text banking now](#)

Mobile Verification Agreement

Within a minute, you'll receive a verification code by text

[Send it again](#)

When you receive it, just type it in

Mobile carriers require us to confirm that you wish to receive text messages from us. To do this, enter the special code we sent you via text. We will send the subscribed alert(s) to the mobile phone number you have provided. Receiving alerts is not a condition of purchase for the Digital Banking service. You agree that we may use Automatic Telephone Dialing Systems to send alerts. Message and data rates may apply. You can stop receiving these alerts by deselecting your choice(s) on the Alerts page or by following the in-message, opt-out instructions.

Do you accept the Mobile Verification Agreement? By selecting Accept, you agree that this agreement is electronically signed. By selecting Decline, your phone number will not be enrolled for alerts.

[Accept](#) [Decline](#)

You will now see all your current alerts by text message. Make changes or add more alerts as you see fit.

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Q: I did not receive a text alert that I set, how do I see if it was sent?



A: From the Alerts & Notifications page select the blue View all alerts hyperlink to confirm what alerts were sent.

Alerts and Notifications[View all alerts](#)?

You can stop receiving these alerts by deselecting your email/text preferences below, or following the in-message opt-out instructions

Email alerts are sent to

[Update](#)

Text message alerts are sent to

[Change or add number](#)

|  |  | Alert Type | Add an alert + |
|---|---|--|----------------|
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Large withdrawal If a withdrawal in equals or exceeds \$ <input type="text" value="100"/> | |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Balance update Once a week on Friday ▼ send me the balance of | |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Balance update Once a week on Friday ▼ send me the balance of | |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Low balance If Emergency Account - ▼ falls below \$ <input type="text" value="500"/> | |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Low balance If Checking Account - ▼ falls below \$ <input type="text" value="100"/> | |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Low balance If Spending Account - ▼ falls below \$ <input type="text" value="50"/> | |

Text Message Banking

Activated numbers

[Add a second number](#)

Primary account ?

Transfer account ?

Transfers disabled


[Update](#)

Text Commands

Text the following commands to 454545

| | |
|-------|-----------------------------------|
| BAL | Primary balance |
| LAST | Last 5 transactions |
| TRANS | Transfer funds to primary account |
| STOP | Deactivate service |
| HELP | Help keywords |

[My Accounts](#) [Bill Pay](#) [Move Money](#) [Additional Services](#)

**Alerts History**

Received Recently

Fri

Weekly balance update
[Spending Account](#) balance is \$123.84

Received Earlier

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Q: I activated text banking when setting up my alerts; what type of transactions can I complete?

A: Text Banking will allow you to receive balances, get the last 5 transactions of your primary account, AND Transfer money from your designated account to your primary account by texting **454545** with the commands listed on your Alerts & Notifications page in Digital Banking.

From the Alerts & Notifications page you can also update you primary account and your designated “transfer from” account by selecting the gray Update button.

[My Accounts](#) [Bill Pay](#) [Move Money](#) [Additional Services](#)

Last Visit Nov 9, 2020

Alerts and Notifications

[View all alerts](#) ?

You can stop receiving these alerts by deselecting your email/text preferences below, or following the in-message opt-out instructions

Email alerts are sent to

@gmail.com

[Update](#)

Text message alerts are sent to

[Change or add number](#)

Alert Type

Add an alert +

| | | | |
|--------------------------|-------------------------------------|--|---------|
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | Large withdrawal If a withdrawal in Spending Account - equals or exceeds | \$ 100 |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | Low balance If Checking Account - falls below | \$ 500 |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | Balance update Once a week on Friday ▼ send me the balance of Spending Account - | |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | Low balance If Emergency Account - falls below | \$ 1500 |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | Low balance If Spending Account - falls below | \$ 50 |

Text Message Banking

Activated numbers

[Add a second number](#)

Primary account ?

Checking Acc...

Transfer account ?

Emergency Ac...

[Update](#)

Text Commands

Text the following commands to 454545

BAL

Primary balance

LAST

Last 5 transactions

TRANS

Transfer funds to primary account

STOP

Deactivate service

HELP

Help keywords